

FREQUENTLY ASKED QUESTIONS

How often can I make an appointment to shop at the Village Free Store?

Shopping appointments are limited to once every thirty days.

May I get free items and resell them to others?

Reselling is strongly discouraged as our store's purpose is to provide household items for personal use.

May I make an appointment and shop for another person?

No, you cannot shop for them as we prefer the person using the item shops for themselves, but you may help them make their appointment. Please ensure the user is available for the created appointment time.

I need large items but have no access to a vehicle to get them home. Do you provide transportation?

Yes! With advanced notice, we can provide transportation for larger items, but you will need to provide an adult to help load and unload chosen items.

Am I able to ask if certain items are in stock and place them on hold?

No, we do not hold items.

If you have any questions regarding donations, please contact us in advance.

CONTACT US



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To Shop and/or Donate
Use the "Book Now" button
on Our Father's Family
Keeper Ministries
Facebook Page.



THE VILLAGE FREE STORE GUIDELINES

